Solid Waste and Recycling Questions

Q: As a result of the severe weather event, my garbage was not collected on my regular scheduled day. Who should I contact to address this issue?

A: If your municipality has suspended the collection of garbage due to a severe weather event, contact your municipality’s Department of Public Works. If your garbage is collected under an individual private contract or agreement, then contact the collection company that provides the service to your residence or commercial establishment.

Q: As a result of the severe weather event, my recyclables have not been collected as scheduled. Who should I contact to address this issue?

A: If your municipality has suspended the collection of recyclables due to a severe weather event, contact the recycling coordinator in your municipality.